

CAIO One espresso machine
model number 11761

Operating instructions



Please read this brochure carefully before use and keep it for future reference.

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Dear customer, thank you for choosing the CAIO One portafilter machine. The operating instructions will help you to familiarize yourself with the many features of the machine and enjoy the best possible coffee. Please read this user manual carefully. This will help you avoid personal injury and property damage. Keep the user manual in a safe place. If you pass the device on to someone else, please also give them this user manual. Roastmarket accepts no liability for damage caused by failure to follow the user manual. If you require further information or have any questions about the device, please contact roastmarket or visit us at website at: www.roastmarket.de. We hope you enjoy your appliance.



The device complies with applicable European directives and is built according to the latest state of the art. Nevertheless, there are residual risks. To avoid hazards, you must observe the safety instructions. Roastmarket accepts no liability for damage caused by failure to observe the safety instructions. The device is intended for the preparation of coffee beverages from coffee beans. The device is intended for use in private households. Any other use is considered improper and may result in personal injury or property damage. Roastmarket is not liable for damage caused by improper use of the device.

Technical information

Operating voltage: 230 V, frequency: 50 Hz, power: 2940 W

Protection class: Class I

Water tank capacity: 2.8 l, Bean container capacity: 250 g

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IMPORTANT SAFETY PRECAUTIONS

The following basic safety precautions must always be observed before operating this electrical appliance.

1. Read all instructions.
2. Before use, check that the voltage of the power outlet matches the rated voltage indicated on the nameplate and safely remove all packaging materials.
3. Do not operate the appliance with a damaged cord or plug, if the appliance is not functioning properly, or if it has been dropped or damaged in any way. Take the device to an authorized service center for inspection, repair, or electrical or mechanical adjustment.
4. If the power cord is damaged, it must not be used and must be replaced by the manufacturer, its customer service department, or similarly qualified persons in order to avoid hazards.
5. To prevent fire, electric shock, and injury, do not immerse the device, cord, or plug in water or other liquids.
6. This device is intended for household use only. Do not use the device for purposes other than those intended.
7. This device is equipped with a grounded plug. Ensure that the household outlet you are using is properly grounded.
8. Place the device in a dry environment on a stable, heat-resistant, flat, and dry surface away from the edge of the countertop, and do not operate it on or near a heat source such as a hotplate, oven, or gas stove.

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9. Do not use the appliance outdoors, in a closed room, or in a cabinet. Do not operate the coffee maker in an environment with excessively high (above 35°C) or low temperatures (below 5°C), strong magnetic fields, or humid air. (30%–80% (non-condensing)). The device must not be operated at altitudes above 2000 m.
 10. Always supervise the appliance when using the coffee machine. Children or persons with limited physical, sensory, or mental abilities may only use the appliance under supervision.
 11. Before cleaning and when not in use, unplug the device from the Power outlet. Allow the device to cool completely before removing any attached components or cleaning it.
 12. The use of accessories not recommended by the device manufacturer may result in fire, electric shock, or injury.
 13. Do not hang the power cord over the edge of a table or counter. Make sure that the power cord does not touch any hot surfaces of the device. To disconnect the device, pull the plug out of the power outlet, always holding the plug, never pull on the cord.
 14. Do not touch the hot surfaces of the device during the coffee brewing process. surfaces of the appliance during the coffee brewing process. Use the handles or knobs. Steam can cause burns. Keep your hands away from the steam pipe during operation.
 15. Fill the water tank with clean, cold water. Do not fill the tank with mineral water, milk, or other liquid beverages.

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16. Keep the appliance and its cord out of the reach of children under 8 years of age. Children should not play with the appliance. This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the potential hazards.
 17. Cleaning and maintenance by the user should not be carried out by children unless they are over 8 years of age and are supervised by an adult.
 18. Do not operate the appliance when the water tank is empty.
 19. Be careful when removing the grinding disc, emptying the bean container, or cleaning the device.
 20. Do not operate the grinder without the appropriate hopper lid. Keep hands, fingers, hair, clothing, and utensils away from the hopper during operation.
 21. A defective device may only be repaired by an authorized service center. Do not make any changes to the device, its components, or accessories.
 22. Disconnect the device from the power supply if it is left unattended for a long period of time.
 23. Keep these instructions in a safe place.

WARNINGS

Pressure

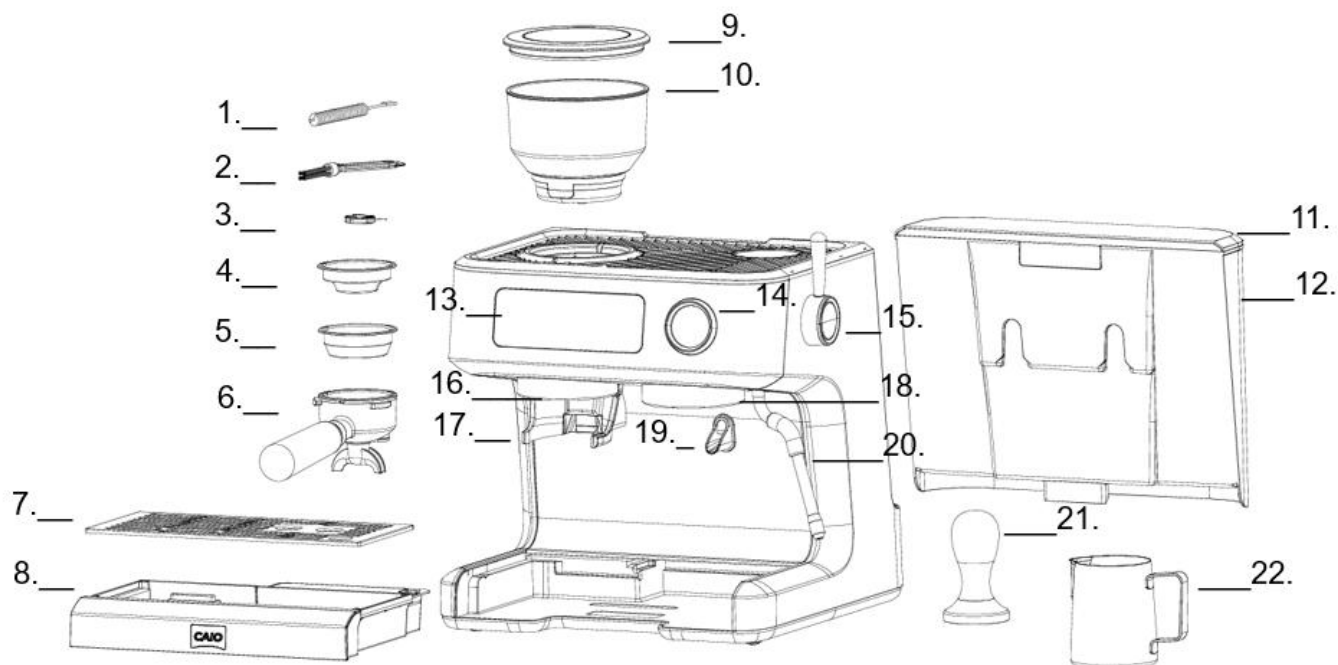
To avoid scalding from hot steam and hot water, as well as other injuries, and to prevent damage to this product,

do not remove the water tank or portafilter while the machine is brewing coffee or producing hot water and milk foam. Before removing the portafilter to brew another cup of coffee, make sure the coffee machine is in operating mode. If you want to add more water to the water tank, please turn off the machine by pressing the "⏻" on/off button. When brewing coffee, ensure that the portafilter is placed in the designated position so that it does not come loose during use due to pressure, which could easily cause injury.

High temperatures

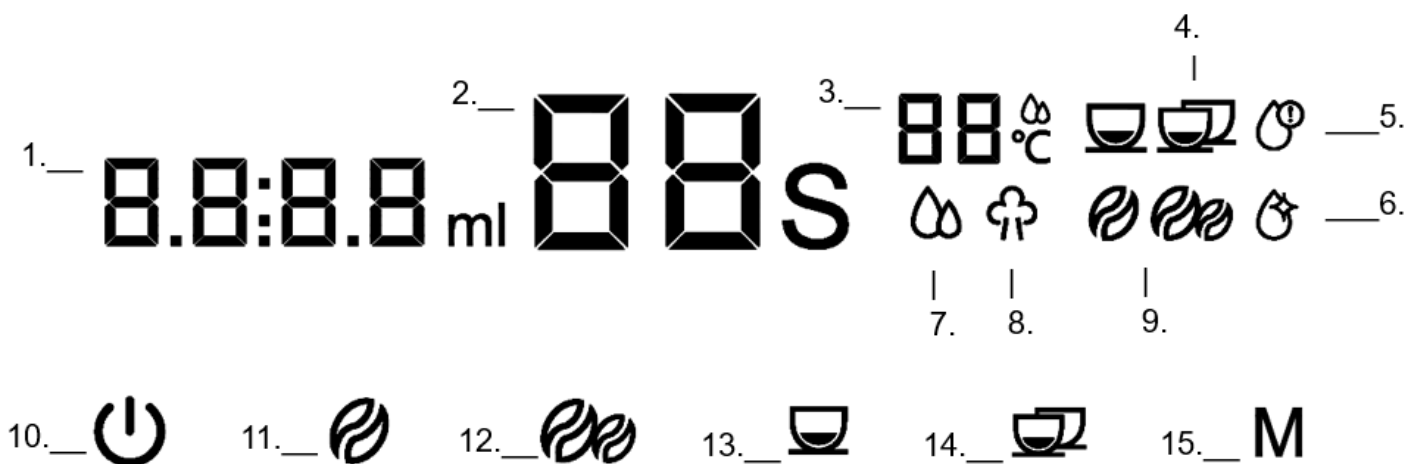
To avoid burns, do not put your hands or other body parts into the portafilter, hot water spout, or steam wand while the machine is in operation. Do not touch the steam wand with your hands or other body parts. You can only turn the steam wand or change its position by touching the silicone sleeve wrapped around the steam wand.

GET TO KNOW YOUR COFFEE MACHINE



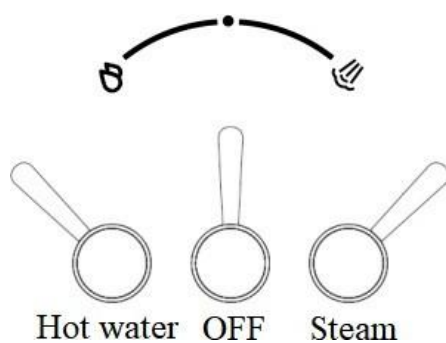
- | | |
|---------------------------------|------------------------------------|
| 1. Round cleaning brush | 11. Water tank lid |
| 2. Cleaning brush | 12. Water tank |
| 3. Cleaning needle | 13. LED display |
| 4. Single-walled 1-cup strainer | 14. Pressure gauge |
| 5. Single-walled 2-cup filter | 15. Handle for steam and hot water |
| 6. Filter holder | 16. Coffee chute |
| 7. Drip grid | 17. Portafilter holder |
| 8. Drip tray | 18. Brewing unit |
| 9. Bean container lid | 19. Hot water outlet |
| 10. Bean container | 20. Steam wand |
| 21. Tamper | 22. Milk jug |

Control panel



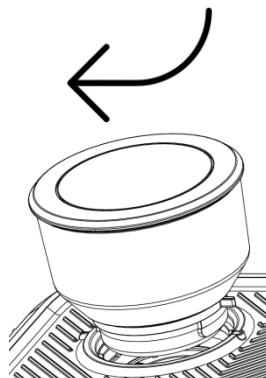
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1. Flow rate display
 2. Seconds display
 3. Temperature display
 4. 1-cup/2-cup coffee indicator
 5. Water refill indicator
 6. Descaling indicator
 7. Hot water indicator
 8. Steam indicator
 9. 1-cup/2-cup grind indicator
 10. On/off button
 11. 1-cup grind button
 12. 2-cup grind button
 13. 1-cup coffee button
 14. 2-cup coffee button
 15. Manual mode button

Handle for Hot water/steam control



FIRST USE

1. Unpack the device. Remove the packaging material, adhesive tape, and protective films from the device. Keep the packaging material for transport and possible returns.
2. Check that all accessories are complete and undamaged.
3. Place the device on a stable, level, and dry surface. Do not place the device near sinks or similar fixtures. Do not place the device on hot surfaces. Maintain a sufficient distance of approximately 10 cm from the wall and other objects. The distance to the ceiling should be at least 20 cm. Lay the power cord so that it cannot be damaged by edges or hot surfaces.
4. Ensure that the mains voltage corresponds to the operating voltage specified in the technical data. Connect the device only to a properly installed grounded outlet. If in doubt, consult a qualified electrician. The grounded outlet must be protected by at least a 10 A fuse.
5. Remove the orange cap at the bottom of the water tank. Fill the tank with water, making sure that the water level does not exceed the MAX mark.
6. Insert the bean container and turn it to select the correct setting.



7. Take the portafilter and insert either the one-cup or two-cup filter into the portafilter. Do not add coffee beans at this point. Align the portafilter with the locking

position on the portafilter holder and then turn it counterclockwise to lock it in place.

8. Connect the power supply and press the power button to start the preheating mode. Wait until the machine has completed the preheating process and switches to operating mode, which takes less than a minute.

In operating mode, all six button indicators light up permanently: the temperature indicator lights up continuously, the time indicator shows the time, and all other indicators are off.

9. Place a sufficiently large container under the portafilter. Press the button for one cup "☕" or two cups "☕☕" to flush the machine's internal pipes. A total of 500 ml of water should have passed through the portafilter.

10. Turn the steam/hot water control to the water position and allow to also let 500 ml of water pass through.

11. Place a milk jug under the steam wand. Turn the steam/hot water knob to the steam position, and let steam escape for 30 seconds.

NOTE: Please do not place any body parts under the portafilter and use a cup to catch the water to avoid scalding.

NOTE: You can turn the sound on or off in the menu by pressing and holding the button for one cup of coffee and the button for two cups of coffee simultaneously in operating mode, press and hold the button for one cup of coffee and the button for two cups of coffee at the same time.

OPERATION

I. Preparing for coffee preparation

Fill the water tank with drinking water, making sure that the water level does not exceed the MAX mark. Connect the appliance to the power supply and press the "⏻" on/off button (make sure that the right knob is set to OFF). The appliance will switch to preheating mode. The individual steps are as follows:

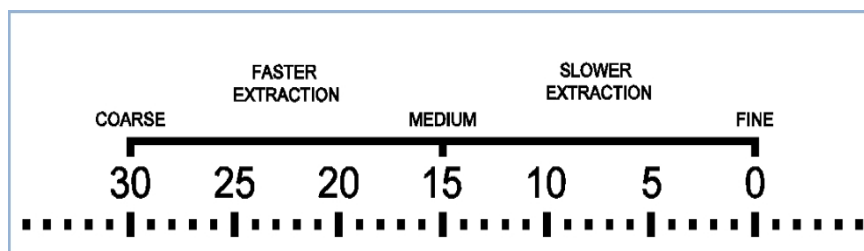
Preheating: Press the "⏻" on/off button once and the appliance will start preheating (preheating time is ≤ 90 s). The "⏻" and the steam indicator "☁" will flash. Keep the knob in the "OFF" position during preheating, otherwise the indicator on the on/off button "⏻" will flash rapidly to signal an error. We recommend preheating the device, including the portafilter, filters, and cup before brewing coffee to avoid temperature loss due to cold components.

Operating mode: Once the preheating process is complete, the machine switches to operating mode (if the bean container is inserted correctly). In operating mode, all six buttons are lit continuously, the temperature display is lit continuously, the time display shows the time, and all other displays are off. The coffee machine is now ready for use.

II. Instructions for Grinding

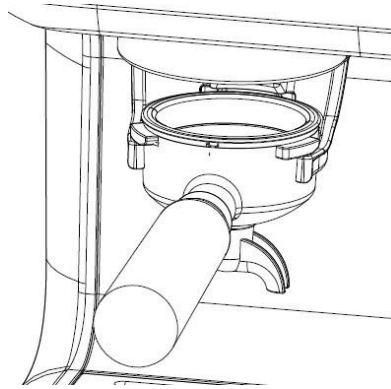
This appliance is equipped with a grinding function. Before use, ensure that all components are securely installed in accordance with the requirements. The specific instructions are as follows:

1. There are markings on the bean container cover that indicate the coffee grind settings. From 0 to 30, the coffee grinding varies from fine to coarse. A higher number indicates a coarser grind.



2. If the grinding buttons for one cup/two cups remain lit, this means that the grinding disc and bean container are properly prepared and ready for use.
3. Fill the bean container with an appropriate amount of coffee beans. To prevent moisture absorption, which can affect the grinding quality, coffee flavor, and extraction results, do not overfill the bean container and ensure the bean box lid can be closed.
4. The factory default grind time is 9 seconds for one cup and 14 seconds for two cups. This corresponds to approx. 13g for one cup and 19g for two cups. Set the grind setting between 5 and 15 to achieve the best results, as a slower extraction is essential for preparing espresso.
5. The package includes a portafilter with two filter baskets: a small one for one cup of coffee and a large one for two cups. Use the filter basket for the desired amount.

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6. Insert the portafilter into the left portafilter holder.



7. Press the button for grinding for one cup "☺" or the button for grinding for two cups "☹" to activate the grinding function. After the set grinding time has elapsed, two beeps will sound and the device will return to operating mode.
8. To set the grinding time, press and hold the button for grinding one cup or the button for grinding two cups until the time display and grind display flash. Press the one-cup grind button once to decrease the time by 1 second, press the two-cup grind button once to increase the time by 1 second. By holding down the one-cup brewing button or the two-cup brewing button, the brewing time can be continuously decreased or increased. The adjustable brewing time is between 1 second and 60 seconds. Press the manual button "M" once to save the above settings.
9. Remove the portafilter and tap it gently on a flat surface to pre-distribute the coffee powder in the filter.
10. The portafilter has an integrated tamper placement. Press the coffee firmly and evenly. Use the tamper to compact the coffee powder evenly with a force of about 12-14 kg.

Recommendation for grinding settings

- If the coffee has been ground too finely, over-extraction can occur, causing the coffee to flow intermittently or not at all. The coffee will then taste too bitter.
- If the powder is too coarse, under-extraction occurs, whereby the water flows through the coffee too quickly, which affects the aroma and taste of the extracted coffee. The coffee will then taste too sour.
- You can adjust the coarseness of the ground coffee by adjusting the coffee bean box, which varies depending on the type and quality of the coffee beans you use. Therefore, you need to make the appropriate adjustments for each new batch of coffee beans to achieve the best results.

NOTE: If you want to adjust the grind size to achieve a finer grind, you should only do this when the grinder is in operation to avoid a blockage.

III. Coffee preparation

Preparing a single cup of coffee

In operating mode, insert the single-cup filter into the portafilter. Add approximately 13g of ground coffee. Use the tamper to compact the ground coffee as stated above. Put the portafilter under the brewing unit and turn it counterclockwise to secure it. Place a coffee cup on the drip tray under the portafilter. Press the button for one cup of coffee " " to start the brewing process. The machine stops automatically when the preset amount of coffee is reached, and two beeps sound to indicate that the brewing process is complete.

Preparing a double cup of coffee

In operating mode, insert the filter for two cups into the portafilter. Fill with approx. 19g of coffee powder. Use the tamper to compact the

ground coffee as stated above. Align the portafilter with the locking position of the brewing unit and turn it counterclockwise to secure it. Place a coffee cup on the drip tray. Press the button for two cups of coffee " " to start the brewing process. The machine stops automatically when the preset amount of coffee is reached, and two beeps sound to indicate that the brewing process is complete.

Manual brewing mode

In operating mode, install the one-cup filter or two-cup filter in the portafilter. Add approximately 13g or 19g of coffee powder. Use the tamper as stated above. Put the portafilter under the brewing unit and turn it counterclockwise to secure it. Place a coffee cup on the drip tray. Press the manual "M " button to start the brewing process. Press the manual "M" again when the desired amount of coffee has been reached. If the process is not stopped manually, the machine will dispense up to approx. 180 ml of coffee.

IV.Milk frothing and hot water dispenser

1. Thanks to the dual thermoblock, the steam and coffee preparation functions of the device can be operated simultaneously. When operating the device, make sure that the correct function is selected to avoid injury due to incorrect operation.

NOTE: The steam function produces high-temperature steam. Therefore, take care not to scald yourself when using it.

2. Fill the milk jug halfway with the desired milk. Activate the steam function for by first pushing the knob on the right side of the appliance backwards for 3-5 seconds and then to the "OFF" position. Insert the steam wand into the milk frothing container and adjust the angle of the container. Push the knob backwards again to froth the milk.

Hold the milk jug at a slight angle so that the steam nozzle is immersed in the milk at an angle of approximately 45°. Position the steam nozzle approximately 1 cm below the surface of the milk. You should hear a quiet hissing sound. Then lower the steam nozzle further into the milk. The milk should now rotate in a circular motion. Stop the foaming process as soon as the milk has reached the desired temperature (55–65°C is recommended). Use a food thermometer if necessary. Turn the knob back to the "OFF" to end the steaming process. After frothing the milk, leave the steam function running for 3–5 seconds to ensure that no milk remains in the nozzle. Wipe the steam wand clean. Pour the frothed milk into the espresso.

NOTE: The steam wand continuously emits steam for 90 seconds each time. If the preset time is reached but the knob is not set to "OFF," the steam indicator flashes rapidly and other functions (except for the bean grinding function) are disabled.

3. If you want to add water to your coffee, activate the hot water function by pushing the knob on the right side of the machine forward. Once you have obtained the desired amount, push the knob to the OFF position to stop the hot water function. The preset maximum amount of hot water is approximately 200 ml. The machine will then automatically return to operating mode. If the preset amount of water has been dispensed but the button has not been returned to the OFF position, the hot water indicator flashes rapidly and other functions (except for the bean grinding function) are disabled.

NOTE: During coffee preparation or hot water dispensing, the flow indicator records the amount of water used for the current function, while the time indicator records the duration of the current function.

V. Custom settings

Manually set the brewing temperature, the amount of water for pre-infusion, the pre-infusion time, the amount of water for extraction, and the grind for one cup/two cups. Details are as follows:

Set extraction temperature

Press and hold the button for one cup of coffee " " or the button for two cups of coffee " " button. A beep will sound and the temperature display will flash. Press the button for one cup of coffee " " to lower the temperature by 1°C, or the button for two cups of coffee " " to increase the temperature by 1°C. The adjustable temperature range is between 88°C and 96°C. Press the manual button "M " once to save the settings. Then you will be taken to the next setting.

Setting the water quantity for pre-infusion

The flow indicator will flash. Press the button for one cup of coffee " " once to decrease the amount by 1 ml, or press the button for two cups " " button once to increase the amount by 1 ml. The standard water amount for pre-infusion is 10 ml for one cup of coffee and 20 ml for two cups of coffee. The amount of water for pre-infusion can be set between 10 ml and 80 ml. Press the manual button "M " once to save the settings. Then the next step follows.

Set pre-infusion time

The time display will flash. Press the button for one cup of coffee "☺" once to decrease the time by 1 second, or press the button for two cups of coffee "☺☺" once to increase the time by 1 second. The default pre-infusion time is 2 seconds, and the adjustable pre-infusion time is between 0 and 10 seconds. Press the manual button "M" once to save the settings. This will take you to the next setting.

Set the amount of water for extraction

At this point, the flow indicator will flash. Press the button for one cup of coffee "☺" once to decrease the amount by 1 ml, or press the button for two cups of coffee "☺☺" once to increase the amount by 1 ml. The settable brewing water quantity ranges from 10 ml to 200 ml. Press the manual button "M" once to save the settings.

VI. Reset to factory settings

In operating mode, press and hold the buttons for one cup of coffee, two cups of coffee, and the manual button simultaneously. The indicators for these three buttons will flash three times, the indicator for the on/off button will flash once, and you will hear a beep will sound. Then release the buttons to complete the factory reset. The machine will then return to operating mode.

VII. Setting the time

In operating mode, press and hold the manual button "M" until the time display flashes. Briefly press the manual button "M" to switch between hours and minutes, then press the button for one cup or the button for two cups to decrease or increase the values. Press the manual button "M" again to confirm and end the process.

VIII. Sleep mode

The device automatically switches to sleep mode if no operation is performed for 15 minutes in operating mode. In sleep mode, you can press any button to activate the device and return it to preheat mode.

NOTE: You can turn the sound on and off in the menu by holding the button for

one cup of coffee and the button for two cups of coffee simultaneously in operating mode.

CLEANING THE COFFEE MAKER

⚠ WARNING: Before cleaning, unplug the coffee machine so that it can cool down sufficiently and there is no risk of scalding. Do not immerse the coffee machine or the power plug in water or other liquids to avoid hazards.

Clean the removable parts regularly after use. Place all removable parts in water for cleaning, add cleaning fluid if necessary, and then rinse with clean water. Use a damp microfiber cloth to wipe the exterior surfaces of the coffee machine and remove any dirt.

NOTE: Do not use alcohol or unsuitable and unsafe cleaning agents that are not recommended and may damage the material, and do not immerse the machine in water for cleaning.

Turn the metal portafilter clockwise to remove it and remove the coffee grounds. You can then clean the portafilter and metal filters with a suitable cleaning agent and rinse with clean water. Wipe all removable parts dry after cleaning.

NOTE: The removable water tank and portafilter must not be cleaned in the dishwasher. Only the filter, drip tray, and milk jug can be cleaned in the dishwasher. The brew head can be cleaned with a dry cloth.

Descaling

This product has a descaling indicator and a descaling process that you must perform as follows:

When the system detects that water consumption has reached 30 liters, the descaling indicator "☞" lights up red to remind you to descale the machine in time. If the machine does not respond to the descaling prompt, please press and hold the on/off button to clear the message. The descaling prompt will reappear when the

machine is reactivated.

NOTE: Do not use vinegar or acetic acid for descaling. These substances can damage the internal heating system. Please note the following when starting the descaling process:

1. Ensure that there is at least 1 liter of water in the water tank.
2. Empty the drip tray and reinsert it.
3. Turn on the device and leave it in operating mode.
4. Insert the double filter into the portafilter.
5. Turn the portafilter into the brewing group.
6. If descaling does not start within 1 minute, the machine will end the descaling cycle and return to operating mode.

Descaling instructions

It is recommended that you descale every 4 to 6 months. Descaling agents can be selected as follows:

- A. Descaling tablets for coffee machines or
- B. Liquid descaling agent

NOTE: After the descaling prompt has been initiated or before the user starts the descaling process, please carry out the following preparations for descaling in advance:

Preparations for descaling

Pour the solution into the water tank (choose one of the two methods):

- A. Pour 1 liter of water into the water tank. Add the descaling tablets and wait until they have dissolved.
- B. Pour half a cup of liquid descaler into the water tank and then add 1 liter of warm water so that the solution can mix well.

NOTE: The exact quantities and ratios may vary depending on your preferred product. Please refer to the relevant product information.

Insert the water tank, place a 1-liter container under the brew head and another 1-liter container under the steam hose. To start the cleaning process after completing the above steps:

Step 1:

1. Place a towel in front of the machine. In operating mode, press and hold the two-cup coffee button and the manual button simultaneously to enter descaling mode. The indicator for one cup will flash.
2. Press the knob to the steam position.
3. The cup indicator lights up continuously, the pump starts working and hot water is dispensed simultaneously from the coffee spout and the steam pipe. This process takes 2 minutes.
4. When no more hot water is dispensed, the indicator for two cups flashes, signaling the completion of this step.

Step 2:

1. Turn the knob to the "Hot Water" position.
2. The pump starts working and hot water is dispensed from the hot water outlet. This process takes 2 minutes.
3. When no more hot water comes out, the descaling process is complete.

Step 3:

Turn the knob back to the "OFF" position to return the device to operating mode.

Step 4:

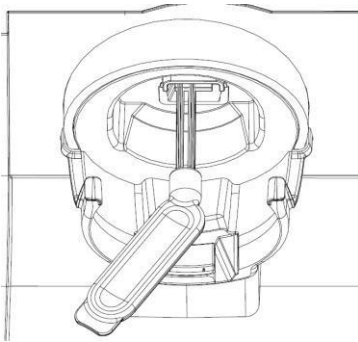
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1. Empty and rinse the water tank, then fill it with fresh water.
 2. Repeat steps 1 to 3.

CLEANING THE GRINDER

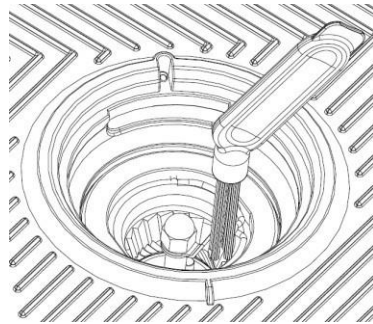
Daily maintenance for the grinder

During use of the grinder, the coffee chute may become clogged due to the influence of coffee beans and external factors. Please clean the coffee chute in a timely manner if the following situations occur:

1. Clean the coffee chute and grinding disc at least once every two weeks.
2. If the powder output decreases, please clean the coffee chute and grinding disc.
3. The device is equipped with an antistatic control system. If coffee powder leaks out of the portafilter, please clean the opening of the coffee chute opening with a brush in good time.



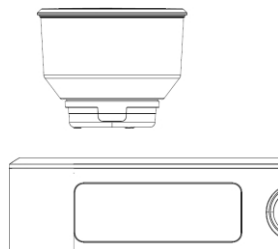
Clean the coffee spout



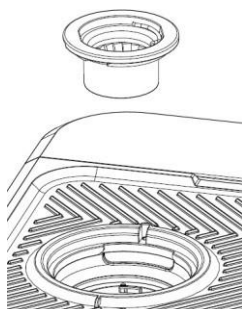
Clean the grinding disc

Cleaning method for the grinder

1. Turn the bean container counterclockwise to remove it.



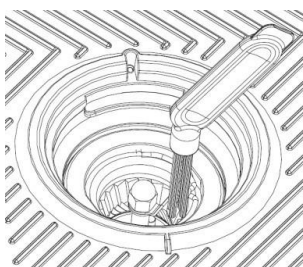
2. Turn the grinder counterclockwise.



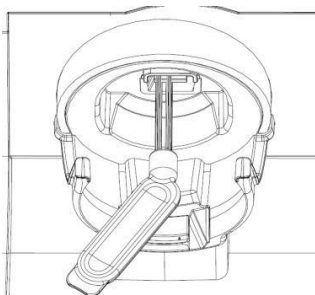
3. Use the cleaning brush to clean the grinding disc and remove coffee powder from the gaps.



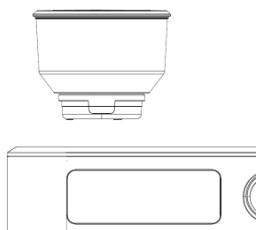
4. Clean the grinding chamber with the cleaning brush.



5. Clean the coffee chute with the cleaning brush.

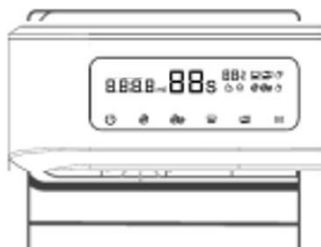


6. Do not install the grinder at this point; just replace the empty bean container.



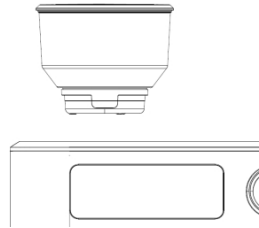
7. Press the 1- or 2-cup grind button on the display.

8. Run the grinder briefly (max. 5 seconds) to remove any remaining powder

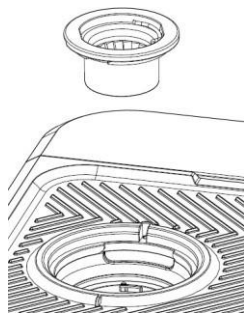


from the grinding chamber. If it has not been thoroughly cleaned, please repeat steps 3, 4, and 5.

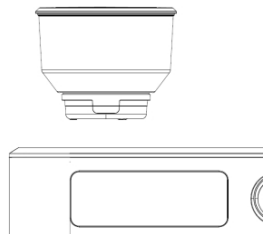
9. Turn the bean container counterclockwise to remove it again.



10. Insert the grinding disc clockwise.



11. Reinsert the bean container clockwise. The cleaning process is now complete.



NOTE: When cleaning the coffee grinder, make sure that the bean container is empty. When the grind button is activated, the grinder should function normally and no coffee powder should escape from the outlet. The grinding disc should not be rinsed directly with water.

OPERATING THE ACCESSORIES

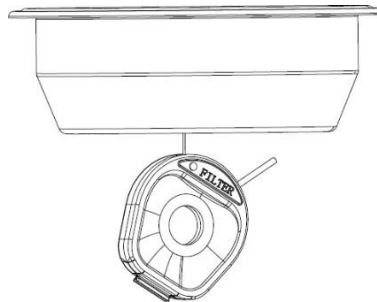
Cleaning needle

The cleaning needle is used to clean filters and steam pipes.

Clean the steam pipe with the thick needle.



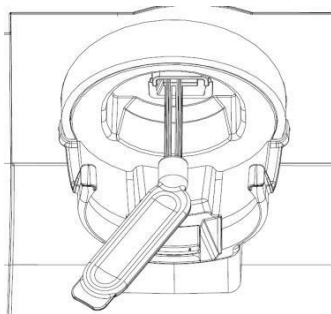
Clean the filters with the thin needle.



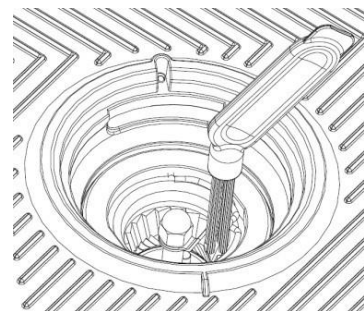
Cleaning brush

The cleaning brush is used to clean the grinder. Remove the bean container and the grinding disc, then use the cleaning brush to clean the grinder chamber and the coffee dispenser.

Clean the antistatic device and the coffee chute (if the coffee powder flows out more slowly than usual or runs over the portafilter, clean the antistatic device with the cleaning brush provided).



Clean the grinding chamber and the coffee outlet chute with the cleaning brush provided.

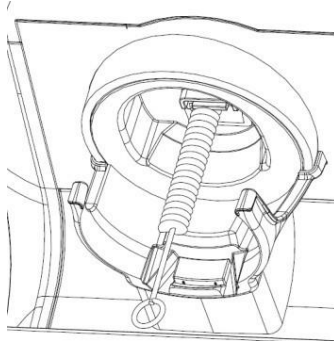


The filter can be removed from the portafilter using the rear end of the cleaning brush.



Round cleaning brush

This is mainly used to clean the outside of the coffee dispenser.



TROUBLESHOOTING

Malfunction	Cause	Solution
No display activity.	The plug may not be properly inserted or the power switch may not have been pressed.	Plug in the power cord and press the power switch.
There are water stains on the bottom of the device.	The water tank or water drip tray is not properly inserted or the drip tray is full.	Make sure that the water tank and the drip tray is not and the drip tray is empty. If the problem persists, please do not disassemble the device yourself, but contact the customer service or send it to an authorized service center in your area.
After starting the machine is a ticking noise can be heard, and after the coffee is a hissing noise.	This is normal phenomenon and the noise is caused by the normal operation of the pressure control valve caused.	

No coffee comes out of the funnel, or the coffee only drips out of the funnel, or the funnel cannot be inserted properly into the funnel holder.	Too much coffee powder, coffee powder that is too fine, or too much force when pressing the powder.	The amount of powder should not exceed the standard. Adjust the grind setting of the grinder accordingly until it is suitable. When pressing down the powder, do not press repeatedly with excessive force.
The coffee has no crema.	The coffee beans are damp or the coffee powder is too coarse.	Choose fresh coffee beans and powder with a moderate grind setting to prepare coffee.
No steam is produced.	The steam function is not preheated or the steam nozzle is clogged.	The machine can only produce steam after it has been preheated in steam mode, or the machine must be descaled and the steam nozzle cleaned with a cleaning needle.
The indicators for the grind buttons for one cup/two cups are not lit; the indicators for one cup/two cups are flashing.	The bean container is not in the correct position.	Insert the bean container correctly.

The grinder cannot grind the beans and the machine emits a warning.	The grinding process takes too long and the system restricts the grinding function.	Let the grinder rest for 6 minutes and then activate the grinding function again. If it still does not work, turn off the device and check the grinder, grinding chamber, and coffee chute for blockages.
The indicators for the one-cup/two-cup grind buttons and the one-cup/two-cup indicators are flashing.	The bean container was removed during the grinding process or the bean container was not removed properly.	Reinsert the bean container correctly.
The pressure gauge continuously displays 18-20 bar, the refill indicator is lit red, the indicators for the one cup/two cups buttons and the manual button indicator are not lit, and three beeps sound simultaneously.	The overpressure protection program is activated (possibly the coffee powder is too fine).	Press any button to put the machine into operating mode. Alternatively, you can wait 1 minute until the machine automatically switches to operating mode.
The refill indicator "☕" lights up red, the cup /double cup coffee button and the manual button indicator do not light up, and three beeps sound simultaneously.	The water tank is empty.	Press any button to put the machine into operating mode. Alternatively, you can wait 1 minute until the device automatically switches to operating mode. Turn off the device and refill the water tank.

During preheating, the on/off button indicator flashes On/Off button will flash rapidly and other functions cannot be operated.	The rotary knob is not in the "OFF" position.	Turn the knob to the "OFF" position.
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NOTE: If you cannot find the cause of the problem, please do not disassemble the appliance yourself and contact customer service or your local service center.

DISPOSAL



Devices marked with this symbol are subject to European Directive 2012/19/EU for WEEE (Waste Electrical and Electronic Equipment).

Electrical appliances do not belong in household waste. Dispose of the device in an environmentally friendly manner using suitable collection systems.